



Ministarstvo turizma
REPUBLIKE HRVATSKE



PROJECT:
NA MOJ NAČIN – VOĐENJE GOSTA S INVALIDITETOM
(MY WAY – GUIDING A DISABLED GUEST)

FINAL REPORT

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June 5th 2024.

Basic about the project

- **Financed by the Ministry of Tourism and Sports as part of the call "Promotion and strengthening of competences of professional occupations for tourism 2023/24"**



- **Coordinator: Srednja škola Centar za odgoj i obrazovanje**
- **Partner: Ugostiteljsko-turističko učilište**
- **Associate partner: VlaVla travel – travel agency**

Achieved project goals:



Zagreb, svibanj 2024.

1. Issuance and publication of the Handbook for tourist guides – My way – guiding a disabled guest

Achieved project goals :

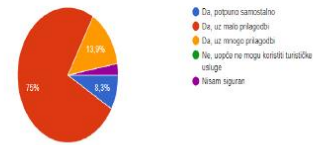
2. Creation
of a
promotional
video of the
project

Click above for video

Achieved project goals :

3. Examining the opinions of students in the tourism sector about guests with disabilities and their use of services in tourism - the evaluation shows a positive shift in their attitudes after the implementation of the project

Smatram da osobe s invaliditetom mogu koristiti usluge u turizmu



Početna anketa



Završna anketa

Na moj način - anketa za učenike - preliminarno

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Dragi učenici,

Pred vama je anketa kojom želimo ispitati vaše znanje i stavove o osobama s invaliditetom kao korisnicima usluga u turizmu.

Radi jasnoće, ovdje ćemo navesti na što se misli pod pojedinim vrstama invaliditeta:

- Tjelesni invaliditet - osobe s teškoćama kretanja, u invalidskim kolicima, uz pomoć hodalica, osobe s nedostatkom pojedinog uda i sl.
- Osobe s oštećenjima sluha - Gluhe i nagluhe osobe, osobe koje nose slušni aparat, gluho-nijeme osobe i sl.
- Osobe s oštećenjima vida - sljepi i slabovidne osobe, osobe koje koriste bijeli štap i/ili psa vodiča i sl.
- Osobe s intelektualnim teškoćama - osobe koje imaju teškoće razumijevanja zbog svojih intelektualnih teškoća
- Osobe s autizmom - osobe koje imaju poremećaje iz spektra autizma
- Osobe s Down sindromom - specifičan poremećaj na 21. kromosomu, poremećaj se naziva i mongoloizam. Često osobe imaju i pridružene intelektualne teškoće.
- Osobe s višestrukim teškoćama - udruženo više poremećaja - npr. tjelesni invaliditet, sljepoća i autizam.

Ova je anketa anonimna i molimo vas da odgovarate slobodno i iskreno. Anketa će poslužiti za unapređenje pružanja dijela turističkih usluga, a njenim ispunjavanjem, vi ćete dati svoj doprinos.

Unaprijed hvala

Achieved project goals:

4. Implementation of education (with peer learning) and through it influencing the change of students' attitudes in tourism

The project was financed by the Ministry of Tourism and Sports. This publication expresses the point of view of its authors and the Ministry of Tourism and Sports cannot be held responsible for the use of the information contained therein.





Achieved project goals:

5. Practical implementation of excursions in an inclusive way, in which the tour guide uses the instructions on inclusive guidance from the Manual created in the project and obtaining a positive review.

Achieved project goals:

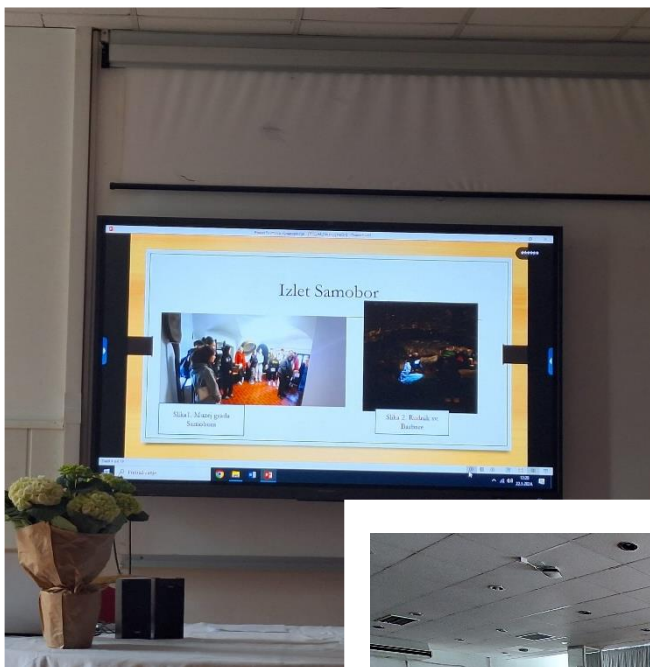
6. Dissemination of the project and promotion of professions in tourism with students of the final grades of primary school "Antun Augustinčić"



Achieved project goals:

7. FINAL CONFERENCE

The partners
jointly
presented the
results of the
project





The results of the project are the result of the cooperation of all partners and associated partners

WE THANK THE
MINISTRY OF
TOURISM AND
SPORTS FOR
RECOGNIZING
THE VALUE OF
THIS PROJECT
IDEA!



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